

# Policy

## COMMUNITY RELATIONS

### Policy 801 (previously 1001)

#### Public Communications

The Board of Education (Richmond) encourages public interest in the programmes and policies of the school district, and recognizes its obligations to the public to provide full, objective, and timely information about its programmes and policies to all interested parties.

#### Parental Concerns

In line with the above policy, the Board of Education (Richmond) encourages communication between the public, the schools, and the Board of Education. In order to facilitate this communication, parental concerns should be channeled first through the personnel of the school involved, and secondly through the office of the Superintendent of Schools before being placed on the agenda for Board discussion.

The Superintendent of Schools shall develop, and the Board shall approve, regulations which will ensure that citizen and parental concerns are resolved as closely as possible to the level at which they arise, and that involvement at district administrative or Board level will follow only if efforts to informally resolve the concern appear to have failed.